

11-21-03

PATENT 030132

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Apostolides, John K.

SERVICE OPERATION DATA PROCESSING

Serial No.: 10/666,463

Filing Date: September 19, 2003 :

USING CHECKLIST FUNCTIONALITY IN ASSOCIATION WITH INSPECTED ITEMS

INFORMATION DISCLOSURE STATEMENT

November 20, 2003

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Commissioner:

Applicant, in accordance with the duty of disclosure pursuant to 37 C.F.R. § 1.56, hereby advises the United States Patent and Trademark Office of the references listed on the accompanying form PTO/SB/08A *Information Disclosure Statement by Applicant* (Substitute for Form-1449A/PTO). Copies of the references cited therein are enclosed.

Applicant notes that although the cited references may be relevant to the examination of the above-referenced application, under 37 C.F.R. § 1.97(h), the filing of this

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I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents. P. D. #60x1450. Alexandra, VA 22313-1450.

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that the information cited in the statement is, or is considered to be, material to patentability as defined in § 1.56(b)."

Respectfully submitted,

Michael D. Lazzara Reg. No. 41,142

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PTO/SB/08A (10-01)

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Substitute for form 1449A/PTO	Application Number	10/666,463	
	Filing Date	September 19, 2003	
INFORMATION DISCLOSURE	First Named Inventor	Apostolides, John K.	
STATEMENT BY APPLICANT	Art Unit		
	Examiner Name		
(use as many sheets as necessary)			
Sheet 1 of 2	Attorney Docket Number	030132	

Examiner Cite Document Number		D. 1. F		Pages, Columns, Lines, Where	
Examiner Initials*	No.1	Number - Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Relevant Passages or Relevan Figures Appear
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		FOREIGN F	PATENT DOC	UMENTS		
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	INFORMATION DISCLOSURE			First Named Inventor	Apostolides, John K.	
STAT	STATEMENT BY APPLICANT		Art Unit			
				Examiner Name		
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Sheet	2	of	2	Attorney Docket Number	030132	

NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ²	
		Mobile Field Service Application: Reducing the Cost of Field Service in the Office Automation Industry, Technologies for Comfort, SmTAG WHITE PAPER, June 2002 (8 pages).		
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